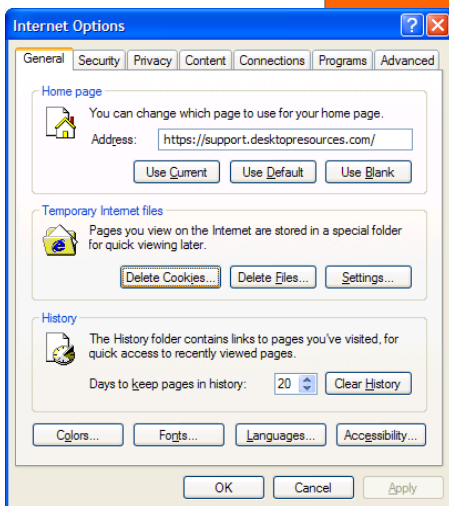
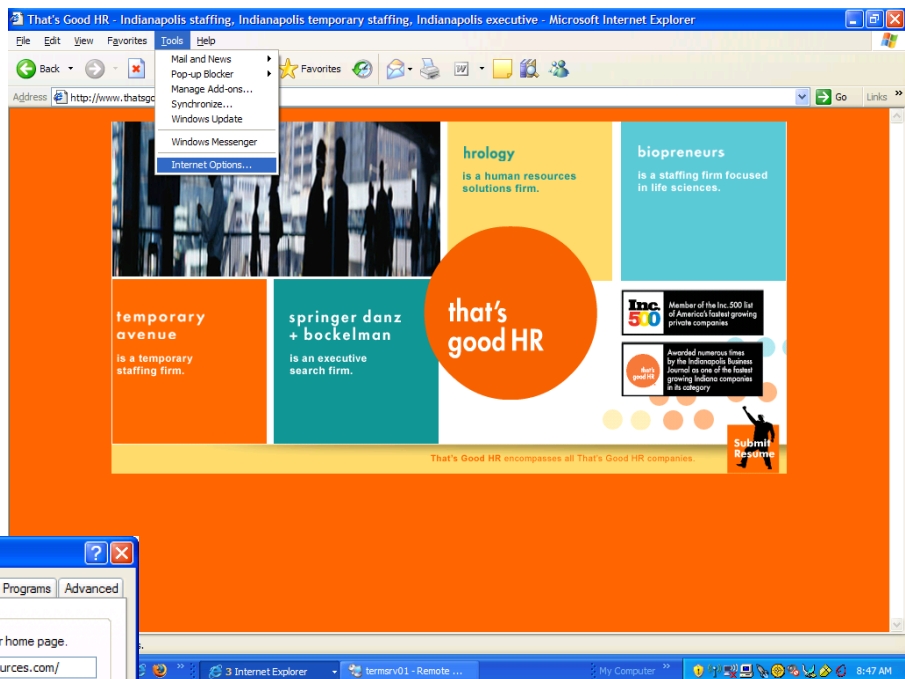


Emptying Temporary Internet Files and Deleting Cookies

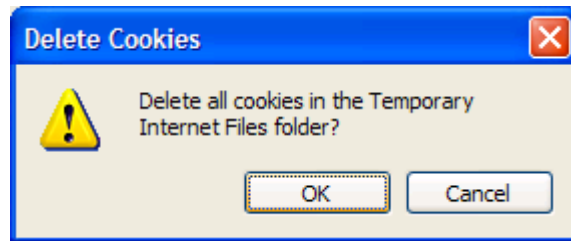
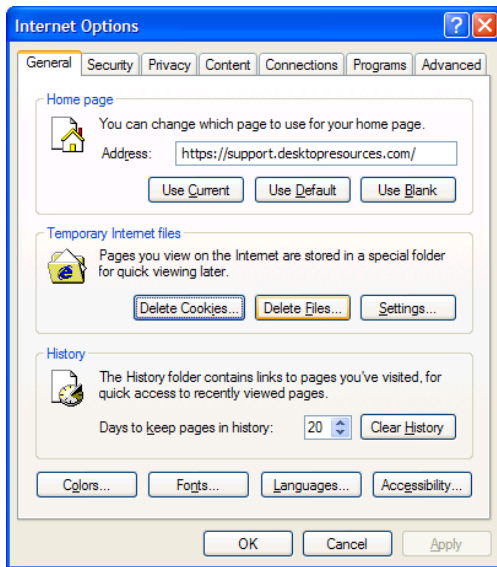
Every time you surf the internet, temporary internet files and cookies are added to your computer. Temporary internet files are stored so that a web page may load more quickly the next time you visit a site. Cookies hold website specific data on you so that the page can be personalized to you the next time the page is visited. Both can make the web a much more exciting and personalized experience, however, they can both end up bogging down Internet Explorer as well. Temporary internet files should be emptied and cookies should be deleted on a somewhat frequent basis in order to ensure old information is flushed out of your system. To do so, follow these steps:

- 1) In Internet Explorer, go to "Tools" and "Internet Options..."



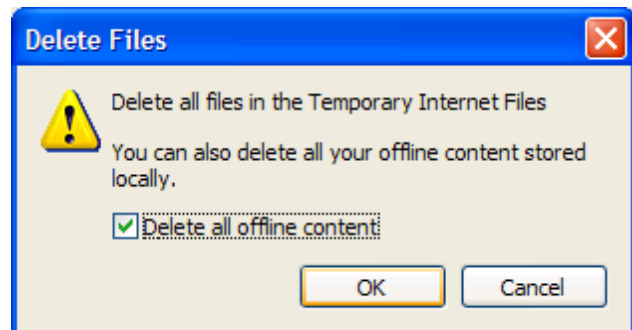
- 2) In "Internet Options", click on the "Delete Cookies" button.

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- 3) When the “Delete Cookies” box appears, click on “OK”. You are returned to “Internet Options”.



- 4) Click on the “Delete Files...” button in “Internet Options”.

- 5) The “Delete Files” box appears. Check the box that says “Delete all offline content” and select “OK”.



- 6) Lastly, click “OK” when returned to the “Internet Options” screen and your finished!

About Desktop Resources, Inc.

Desktop Resources, Inc. was founded in 1995 by Tony Schafer, and is a leader in helping organizations couple their business initiatives with the technology to address those needs. DRI's "InformIT" managed services offerings proactively manage client infrastructure and strive to prevent problems before they occur. For more details, contact DRI at (317) 596-3650 or <http://www.DesktopResources.com>